



# SnappyMaterials

Quality \* Integrity\* Service

## CUSTOMER SATISFACTION SURVEY

Thank you for your recent purchase. Our goal is to achieve Superior Customer Service and Satisfaction. In order to achieve this goal we must continually monitor our system and process for improvements and are asking for feedback from our Customers. Please take a few minutes to complete this survey to help us better serve you in the future.

Please Fax back your completed survey at 203-949-2626 or via mail to: Snappy Materials  
34B Barnes Industrial Road South, Wallingford, Connecticut 06492

Company Name \_\_\_\_\_

Address \_\_\_\_\_

Person Responding & Title \_\_\_\_\_

This survey is in regards to Invoice # \_\_\_\_\_

Please rate each question 1-5 (1=Poor to 5=Excellent):

How would you rate our service [    ] \_\_\_\_\_

Did you receive your order on time [    ] \_\_\_\_\_

Did we meet all your requirements [    ] \_\_\_\_\_

Was your Sales Person friendly & helpful [    ] \_\_\_\_\_

What was the deciding factor to use Snappy Materials for your Metal needs:

\_\_\_\_\_  
\_\_\_\_\_

Please give us any suggestions that you may have to better serve you in the future.

\_\_\_\_\_  
\_\_\_\_\_

Thank you for taking the time to complete our survey, your help is greatly appreciated.

34B Barnes Industrial Road South • Wallingford • Connecticut • 06492 • Tel: 203-949-1600 • Fax: 203-949-2626  
Web Site: [www.snappymaterials.com](http://www.snappymaterials.com) • email: [intlsales@snappymaterials.com](mailto:intlsales@snappymaterials.com)